

Subject: Important Notice - Termination of Medical Practice
Dr. Madiha Hashim,
Windermere Plaza Medical Clinic/ ConnectCare Medical Clinic
October 17, 2023

Dear Patients,

I hope this letter finds you in good health. I am writing to inform you of an important change regarding my medical practice. After careful consideration, I have made the difficult decision to terminate my medical practice, effective January 20, 2024. This decision has not been made lightly, and I want to ensure a smooth transition for all my patients.

I want to express my deep appreciation for the trust you have placed in me as your healthcare provider. It has been an honor and privilege to care for you and your family over the years.

Here are some important details regarding this transition:

- This decision has been made as I am relocating to another city due to family reasons.
- Your charts will be available at Windermere Plaza Medical Clinic after my medical practice is terminated.
- I will be moving back and continuing to work at the Windermere Plaza Medical Clinic until my termination date. However, if you have seen me at ConnectCare Millwoods Clinic, portion of your charts will also be available there.
- Patients are responsible for following up with another physician for any lab work/ investigations/ pending referrals after termination date as I may not have access to information. For this you can contact the clinic or see a Walk-in physician until you have a family physician.
- If you wish to continue your medical care with another healthcare provider, I would be happy to assist you in transferring your medical records to your new provider. Please provide written consent to release your records at your earliest convenience.
- In order to help you transition to a new family physician, please visit the CPSA website <http://search.cpsa.ca/physiciansearch> or contact Public Inquiries at 780-969-4926 or 1-800-561-3899 ext. 4926.

I understand that this news may come as a surprise, and I apologize for any inconvenience it may cause. Please know that I am committed to making this transition as smooth as possible for you. Your health and well-being remain my utmost priority.

Thank you for allowing me to be a part of your healthcare journey. I wish you continued good health and all the best in the future.

Sincerely,
Dr. Madiha Hashim